

# E-NEWSLETTER

REACH OUT! is an e-newsletter published by CIDB Holdings (CIDBH) that promotes programs and initiatives of CIDBH and subsidiaries in promoting capacity building, productivity and quality of the construction industry.



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Officer

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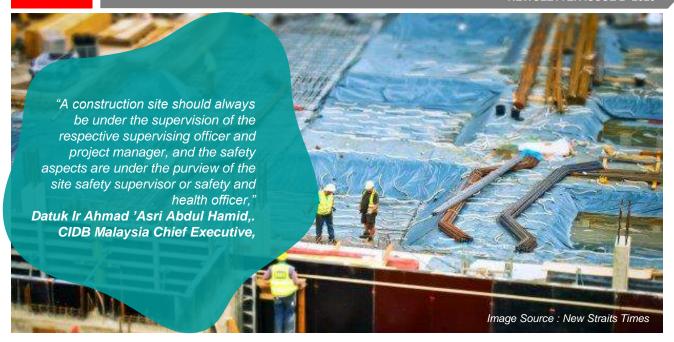
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The Malaysian construction industry has a poor health and safety record. According to the Department of Occupational Safety and Health, there were 3,150 accidents and 77 deaths reported in year 2005 alone. Even though the number of accidents and deaths has declined compared to the previous years, the statistics are still amongst the highest compared to the other sectors in the economy.

#### **COME AND JOIN US!**

### CONSTRUCTION SAFETY & HEALTH OFFICER

Duration: 5 Days



#### **COURSE OBJECTIVE**

To train and produce competent construction safety and health officer of high caliber which in turn will assist the industry in transforming construction sites as a safer and better place to work in.

#### WHO SHOULD ATTEND?

Safety and health officers registered with DOSH.



#### CERTIFICATE

Certificate of Attendance by **CIDB Holdings** Certificate of Achievement by **CIDB** 

#### **CERTIFICATION:**













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WHAT WE OFFER!

Continuous Contractor Development Programme (CCD)

Safety , Finance , Construction Management , Contract Management , CIPAA and many more

Construction Personnel Competency Based Training Programme (CCP)
Project Manager, Construction Manager, Facility Manager, Traffic Manager, QLASSIC and many more

Quality, Safety, Security Health & Environment Programme (QSHE)

Safety & Health Officer, Site Safety Supervisor, Construction Safety & Health Officer, SHASSIC and many more

This training is available throughout the year and can be customised to fulfil our clients' requirements.

Program Accredited by:













**Online Training** Classroom Training





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# Fallest Completed Buildings in the World by Height to Architectural Top

## **O1** Burj Khalifa, Dubai, UAE

Height: 828 M Floors: 163

Material: steel/concrete Completion: 2010



Height: 632 M Floors: 128 Material: composite Completion: 2015

\*The tallest twisted building.



**12** Shanghai Tower, Shanghai, China

#### **13** Abraj Al-Bait Clock Tower, Saudi Arabia, Mecca



Height: 601 M Floors: 120 Material: steel/ concrete Completion: 2012

\*Tallest building with a clock face.

### Ping An Finance Center, Shenzhen, China



Height : 599.1 M Floors : 115

Material : composite Completion : 2017

\*Highest observation deck with Shanghai Tower

# Seoul, Korea **05**

Height : 554.5 M Floors : 123

Material: composite Completion: 2017





Height:
541.3 M
Floors:
104
Material:
composite
Completion:
2014

06 One World Trade Center,
New York, US

**Guangzhou CTF**Finance Centre,
Guangzhou, China



Height:
530 M
Floors:
111
Material:
composite
Completion:
2016



Height: 530 M Floors: 98 Material: composite Completion: 2019

Tianjin CTF
Finance Centre,
Tianjin, China

### **09** China Zun, Beijing, China

Height: 528 M Floors: 108

Material : composite Completion : 2018





Height: 508 M Floors: 101 Material: composite

Completion: 2004
\*Highest observation deck
with Shanghai Tower

TAIPEI 101, Taipei, China

Source : https://en.wikipedia.org/

### DO YOU KNOW SANITARY WARES YOU USE IS RELIABLE AND SAFE?

Product certification is needed and it is required by law. Using a tested and certified products for safety, reduces the risk of legal action. It shows that the company has confidence in their product and cares about customer's safety. It protects against potential liability in the event of any legal suit from the unexpected incident by the user. It is mandatory and required by the authority that any products have to be certified prior being used in Malaysia construction industry.

In Malaysia, importing sanitary wares for building and construction industries requires a Certificate of Approval (COA).

All construction materials/products listed in Schedule 4 of Act 520 (Amendment 2011) are required to obtain CIDB's Certificate of Standards Compliance (PPS).

The priority in determining products that are listed in Schedule 4 of Act 520 (Amendment 2011) are materials/products that affects the integrity of structure or function of construction works, whereby they pose a threat to public safety as well as materials/products that may impact the environment negatively.

#### **Scope Of Product Certification**

At CIDB Holdings, we are accredited to certify sanitary wares with this scope of product certification:

PRODUCT	MALAYSIA STANDARD	TYPES OF TEST REQUIRED FOR CERTIFICATION
Sanitary Wares	MS 147	Surface Quality •Tolerance     Water Absorption Crazing Test • Warpage     Chemical Resistance • Resistance to Staining
Water Closet Pan	MS 1522	Surface Quality • Dimension • Flushing test     Loading test
Inlet Valve & Flushing Mechanism	MS 795 – 1,2,3,	Water Line • Volume of Discharge • Rate of Discharge • Air separation Distance • Backflow Prevention
Wash Basin	MS 2578	Quality    Dimension    Strength and support     Draining of water

#### **CIDB Holdings Certification Mark**

The mark is normally displayed on the product or, if not, on the packaging or accompanying documents.



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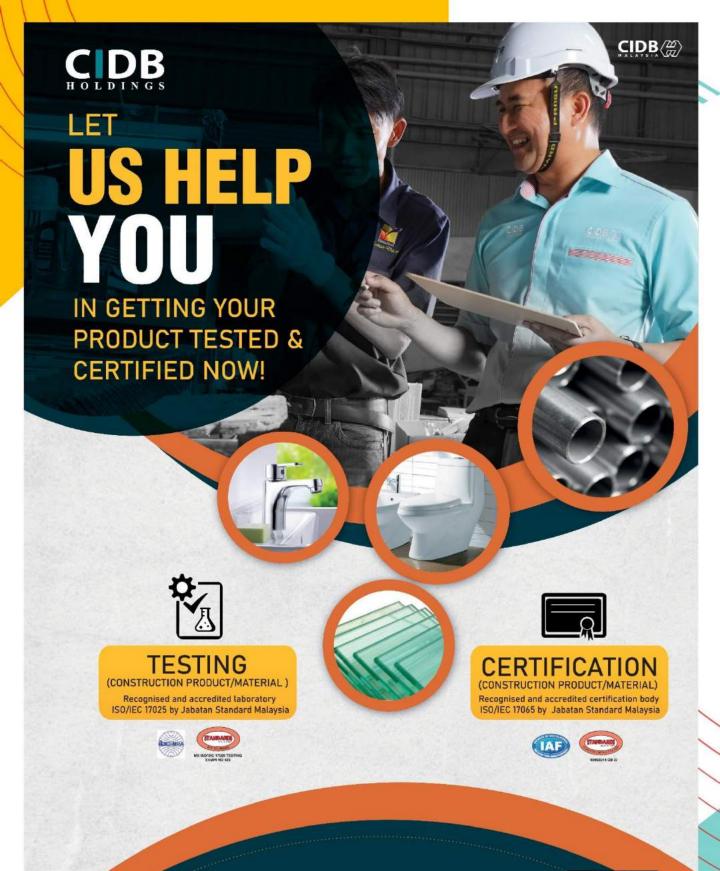
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For more info please click / scan :





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# NAK SERVIS?

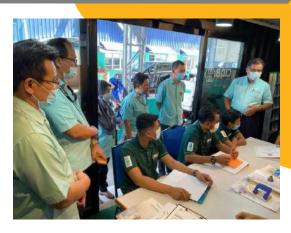
KUALA LUMPUR: Akademi Binaan Malaysia (ABM) menerusi program Usahawan Kemahiran mahu pelatihnya menceburkan diri dalam bidang keusahawanan seterusnya menjadi kumpulan kontraktor mahir generasi baharu.

Ketua Eksekutif Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB), Datuk Ir Ahmad "Asri Abdul Hamid, berkata ABM bukan saja memberi peluang kepada golongan belia mendalami kemahiran dalam industri binaan, malah ia turut menjadi platform kepada mereka mempunyai perniagaan sendiri.

Beliau berkata, pihaknya mahu mewujudkan pelapis kontraktor bersama pemikiran dan kelas tersendiri serta menjadi lebih profesional dengan kemahiran yang diperoleh sepanjang tempoh pengajian di ABM.

"Menerusi program Usahawan Kemahiran ini, pelatih lepasan ABM diberi latihan berkonsepkan 'Penjenamaan Kumpulan' bagi melahirkan usahawan berkredibiliti dan berjaya.

Sumber: Berita Harian







#### umagliola milit MBAM saran CIPAA dikuat kuasa menjelang awal 2013

KUALA LUMPUR 25 Okt. - Persatuan Pemborong Binaan Malaysia (MBAM) berharap Menteri Kerja Raya, Inanak Seri Shaziman Abu Mansor meng-mumikan tarikh berkust kuasa Akta Sayaran dan Adjudikasi Industri Pembanan (CIPAA), Pembanan (CIPAA),

embinani (CIPAA).
MRAM juangkan la
erharap peda membayangkan la
erharap peda ini dilaksanakan
ada awal 2013.
"MRAM mengucapkan terima kah kepada kerajaan kerana mengbal akta itu yang diwartakan pada
2 Jun tahun ini.
"CIPAA sudah lama ditunggu oleh
dustri pembinaan bagi menangani
asalah pembayaran yang semakin
eningkat.

meningkat.

"Sejajar dengan usaha menguatusasian GIPAA, MBAM juga bernarap kerdigan menjudikan mahamah pakar pembinaan," kata Freiden MBAM, Matthew Tee.

Katanya, taklimat baru-baru ini antran Lembaga Pembangunan Industri

siden MEAM, Marthese TreKatanya, taklimat baru baru ili anjuran Lembaga Pembangunan Industi
Pembinaan (CIDB) Malaysia memaparkan pengalaman United Kingdom
terhadap kejayaan pelakeanaan CIPAA
yang Kutkal kepada sokongan mahCadangan menuhatkar mahakat
paka pendinaan adalah masaiti bersama
CIDB dan Malaysia.

"MBAM menyokong penuh inisiatif ini bagi kebalakan industri pembanaan Malaysia, seperti yang rerbanam Malaysia, seperti yang rerbanam dan penganahan bersama kutkan
man penganahan bersama kutkan
lusin pengbinaan bersama kutkan
lusin pengbinaan bersama kutkan
lusin pengbinaan bersama kutkan
lusin pengbinaan bersama kalayai
katan Katan Bersama kutkan
lusin katan Bersama kutkan
lusin pengbinaan bersamak kalayan
dengan mengangai standard
plobal, "Kata Tee. - sessoama

Do you know what is CIPAA? And How does CIPAA ACT work?

What do you do if Late Payment, Under Payment & Non-Payment?

Negotiation? Go to Court?

Stressed? Lost?

#### WHAT IS CIPAA?

The Construction Industry Payment and Adjudication Act is abbreviated as CIPAA. The Malaysian government came out with an Act in 2012 known as the Construction Industry Payment and Adjudication act, 2012 (CIPAA) which was enforced in April 2014. This Act is drafted to provide speedy, timely and cost-effective dispute resolution mechanism for payment disputes in the construction industry.

#### WHICH ONE IS YOU?

- Main Contractor not receiving payment from Private Sector Client
- Main Contractor receiving Late-Payment from Client
- Subcontractor not receiving payment from Main Contractor
- Sub-Subcontractor not receiving payment from Subcontractor
- Construction Professionals not receiving payment from Private Sector Client or Main Contractor
- Material, machineries and equipment Supplier not receiving payment from Contractor or Subcontractor



#### **COME AND JOIN US!**

CONSTRUCTION INDUSTRY **PAYMENT AND ADJUDICATION ACT 2012 ACT 746 (CIPAA 2012)** THE SALIENT FEATURES AND **GUIDANCE FOR ADJUDICATION PROCEEDINGS** 

Duration: 2 Days

**COURSE OBJECTIVE** 

To disclose the salient features of CIPAA and to provide a practical guide to the adjudication proceedings.

#### WHO SHOULD ATTEND?

Those who affiliate with construction work and construction consultancy contracts.



Certificate of Attendance by CIDB Holdings

#### **CERTIFICATION:**















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#### QUALITIES OF ATTITUDE FOR TRAINER

By Mohd. Zaidi bin Rahmat

Trainers competency is an important point to ensure the learning process can be implemented effectively.

Competency can be upgraded to meet the requirements of the organization whereby it will improve the effectiveness of training among the trainers. One of the competency elements is attitude. In this context, it is necessary to identify some of the significant qualities that can enhance the performance of a trainer.

#### Some of these qualities are: -

#### 01 Empathy

This is the ability to put oneself in the shoes of another. It is the faculty for recognizing the fears and uncertainties in the minds of trainees when learning additional techniques or skills. Empathy enables a trainer to point out personal difficulties encountered by him in similar learning situations, so as to put the learners at ease.

#### 02 Honesty

This is the courage to recognize personal strengths and weaknesses and to be frank about these aspects to the personnel being trained, for their own benefit.

#### 03 Patience

This is shown in the willingness to compliment slow progress and refrain from the anger when mistakes are made. It includes the techniques of repeating instructions, breaking down a task into small units and allowing time for learners to try out.

#### 04 Pace

This is closely integrated with empathy and patience. This is an external speed governor, which acts more to slow down than to speed up. It is far better to move slowly and attain complete mastery, than to push for rapid and sloppy completion.

#### 05 Democracy

This refers to the kind of atmosphere created when learning takes place. The trainer should be supportive and non-threatening in presentation. The tone of voice and facial expression should lead the learners to feel comfortable in raising questions, offering suggestions, reinterpreting instructions and generally to feel relaxed while they learn.

#### 06 Purpose

This emphasizes the element of tenacity in achieving the training goals. A good trainer conscientiously moves a group of learners along to a pre-set destination. There may be stops and shifts, but the eye is always fixed on certain performance standards and levels.

#### 07 An Ability To Listen

The trainer must hear questions raised by trainees and understand if the questions reflect other problem, which are not being mentioned. He should have the posture of a listener through training towards the speaker and maintaining eye contact.

#### **08 Respect For Experience**

Adults will learn more effectively if respect is given to the experience and qualifications they can bring to a situation. This will encourage greater participation and activity by trainers.

#### 09 Prestige

A trainer should command the respect of his colleagues in the organization. The training program will then be strengthened by its acceptance among older and experienced employees.

Mckenzie et al. (1998) conducted a study to determine which attitudes or behaviors were most important among trainers in order to generate a guideline. Based on feedback, Mckenzie identified and categorized the five most important attitudes;

- 1. Training room management behaviors: including behaviors such as preparing materials, teaching notes, starting classes on time, using appropriate language and avoiding slang or blasphemy, making sure the trainee knows to ask questions, create an emergency plan, and build relationships with trainee and so on.
- **Teaching behaviors:** behaviors such as imparting knowledge in the area of expertise, encouraging active participation of the trainee, rehearsing the trainee's questions before answering, and so on.
- **Technical behavior**: Behavior such as ensuring the situation and position of teaching equipment such as LCD, projector, etc. in good and usable condition.
- **4. Evaluation behavior:** explain the evaluation and expectation to the trainee, check the trainees' perceptions of their experience, use problem solving such as hiring to evaluate the trainer's progress, and more.
- 5. Attire behavior: includes behavior such as dressing in a learning environment.

From my observation, attitude is not only raised when the trainer is in the lecture session, but it is significantly observed that attitude is raised from their bottom of the heart. It is for this reason that many people find it challenging to learn the heart language, because it has been set to listen to the internal dialogue of mind.

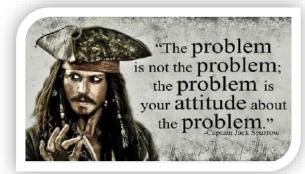
"Some of our attitudes are strong attitudes, in the sense that we find them important, hold them with confidence, do not change them very much, and use them frequently to guide our actions. These strong attitudes may guide our actions completely out of our awareness"

-(Ferguson, Bargh, & Nayak, 2005).

Therefore, your attitude is like a mirror. The attitude you give out is the same attitude you will get back. As a trainer, we must have positive attitude to enhance our creativity.

# ABOUT THE WRITER; Mohd. Zaidi bin Rahmat

He is a Senior Manager at the Akademi Binaan Malaysia (Southern Region). He has vast experiences in academic & skills training management, corporate and business development at State and Federal GLC. His subject matter expert (SME) is in Human Resources Development (HRD)



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